# Statistical Inference for Adaptive Experimentation



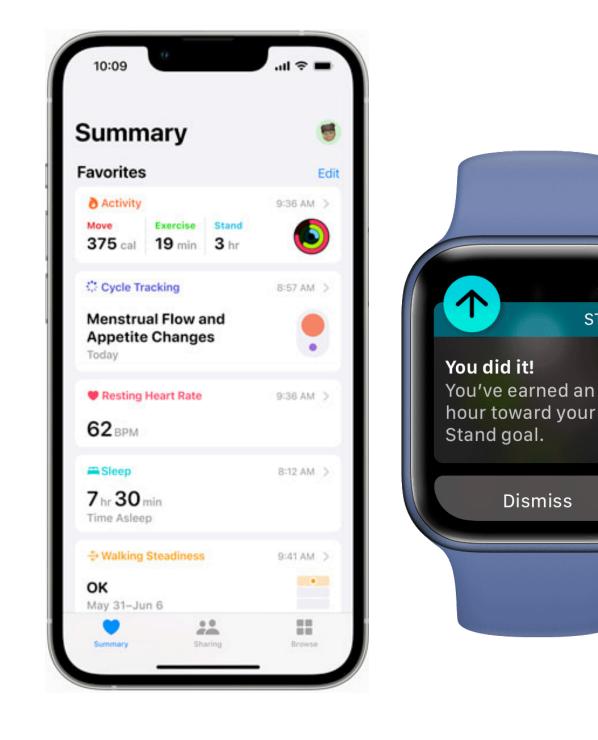
Thesis Defense. April 26, 2023. Advisors: Susan Murphy and Lucas Janson

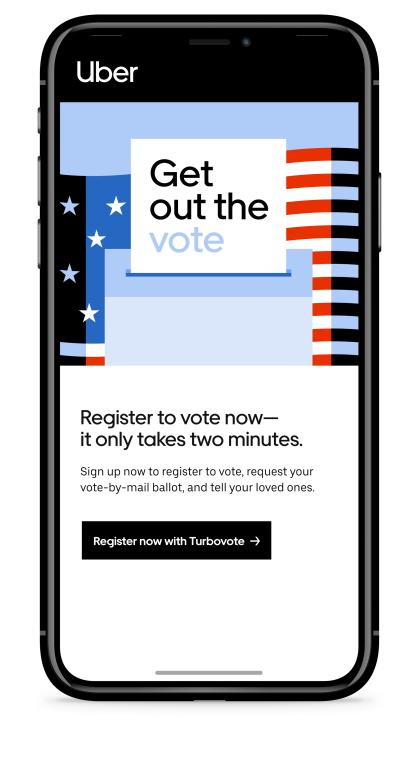
## Kelly W. Zhang

Harvard John A. Paulson **School of Engineering** and Applied Sciences



## Our lives are becoming increasingly digitalized...





### Healthcare

3:51

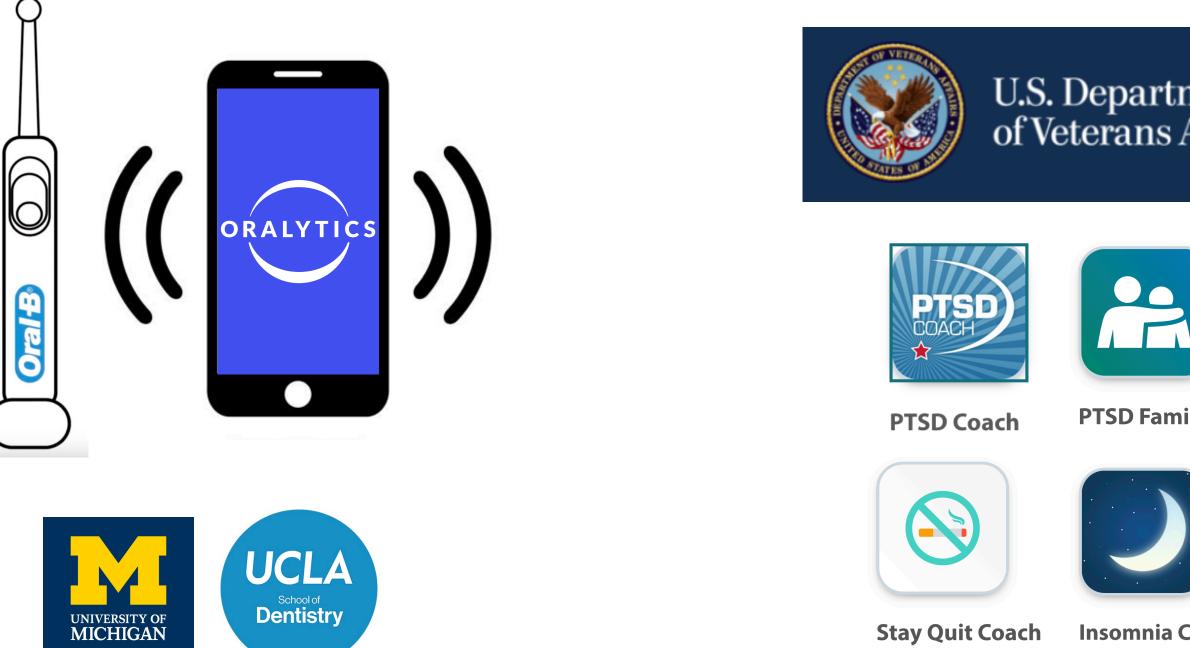
STAND



## Public Policy

### Education

## **Opportunity:** Develop Digital Interventions



Digital Oral Health Coaching

Mobile Health Apps Developed by U.S. Veterans Affairs

#### U.S. Department of Veterans Affairs



**PTSD Family Coach** 

Insomnia Coach





### **Challenge:** Learning what interventions to deliver—and when

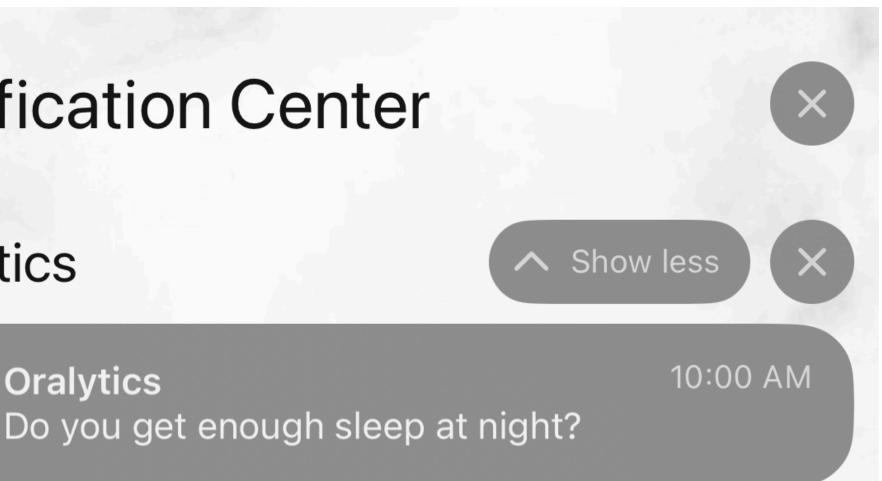
#### **Notification Center**

#### Minimize: User Burden

Oralytics

Oralytics

Oralytics Regional Food Bank Account.



#### Yesterday, 10:00 PM People like you make a real difference. Redeem a \$0.5 gift from Oralytics to your Los Angeles

#### Maximize: User Benefit

### Challenge: Learning what interventions to deliver—and when

#### **Notification Center**

#### Minimize: User Burden

## **Online Reinforcement** Learning (RL)

from Oralytics to your Los Angeles Regional Food Bank Account.



#### Maximize: User Benefit

## Online Reinforcement Learning (RL)



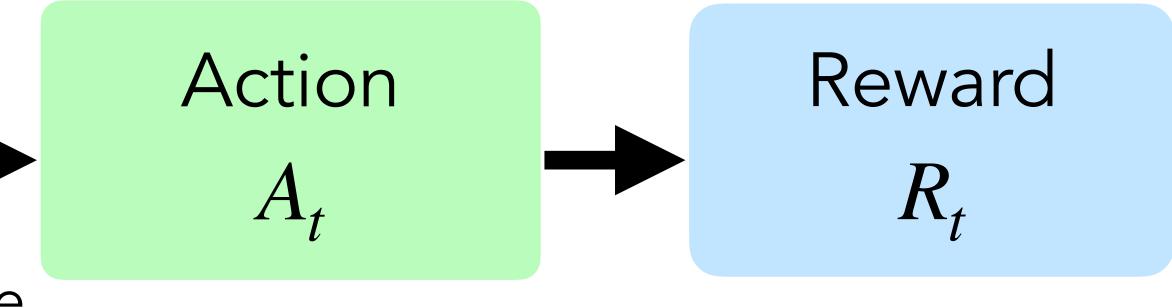
 $\hat{\pi}_t(S_t)$ 

Probability of sending a message

Time of Day, Recent Brushing, App Engagement

 $S_t, A_t, R_t$  definitions are design decisions

Oralytics Setting



Whether to send a message (binary)

Brushing Quality

Use  $(S_t, A_t, R_t)$  to update and form  $\hat{\pi}_{t+1}$ 



My research focus is developing methodology to facilitate real-world deployments of online RL for digital interventions

Causal Inference for Sequential Decision Making Designing Practical RL Algorithms for Real-World Deployments

## **Digital Intervention Study Design Objectives**

Within-Study Personalization

#### Maximize User Benefit

• Send messages at opportune moments

Use Online RL Algorithms to maximize  $\mathbb{E}\left[\sum_{t=1}^{T} R_{t}\right]$ 

- **After-Study Analyses Evaluate the Intervention**
- Understand heterogeneity across user types and user states

Infer Treatment Effects  $\mathbb{E}\left[R_t \mid S_t, A_t = 1\right] - \mathbb{E}\left[R_t \mid S_t, A_t = 0\right]$ 

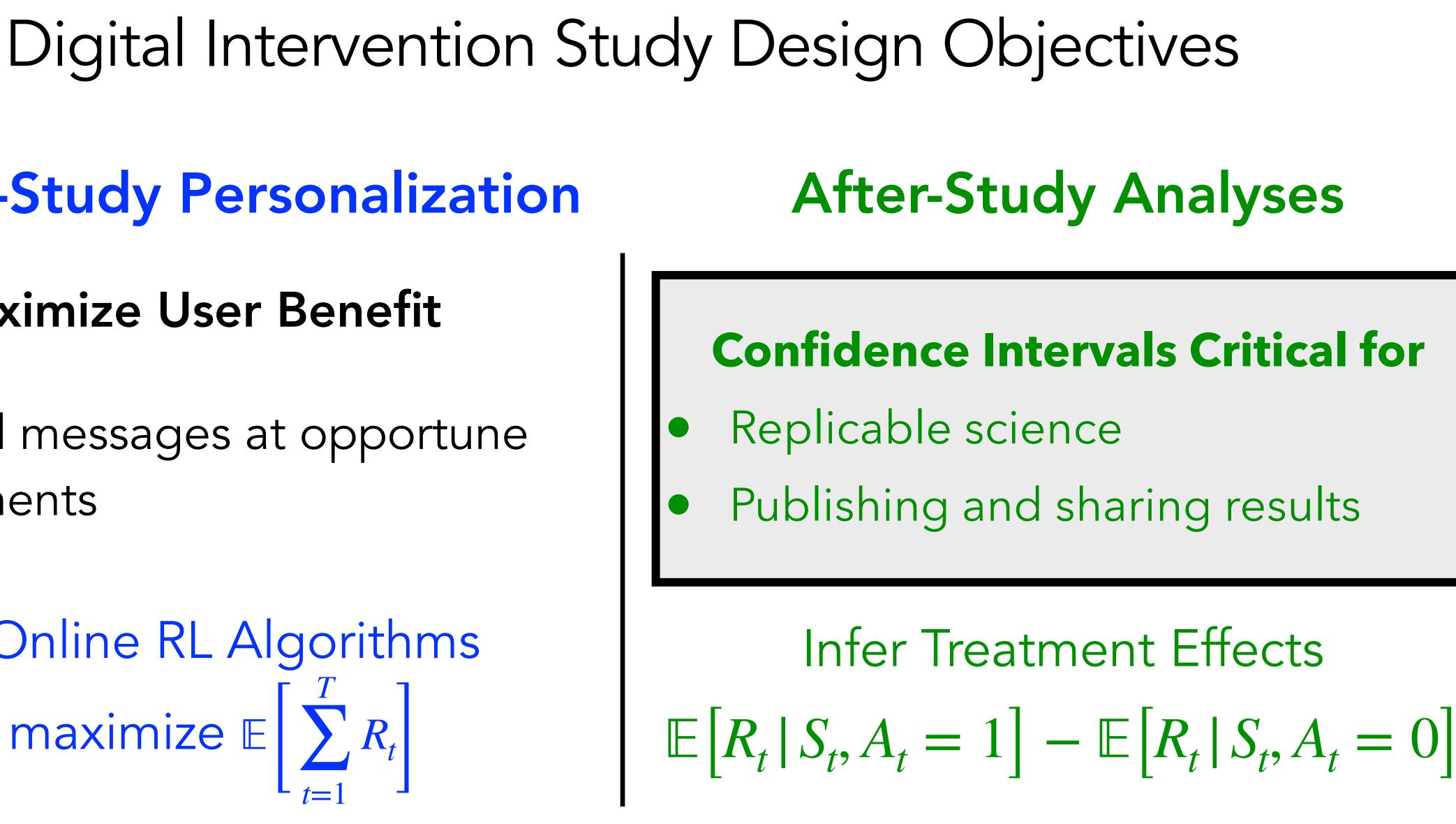


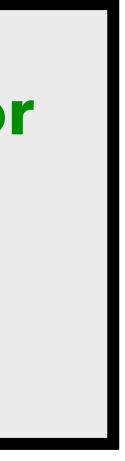
Within-Study Personalization

#### Maximize User Benefit

 Send messages at opportune moments

Use Online RL Algorithms to maximize E







## RL Algorithms Induce Dependence

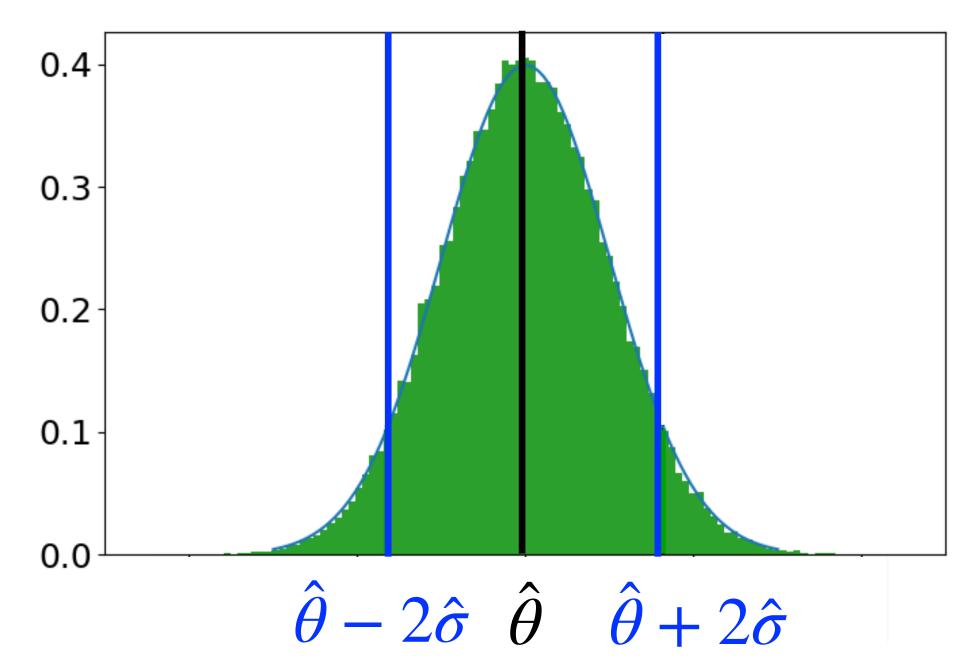
## Data tuples $(S_t, A_t, R_t)$ are not independent over $t \in [1: T]$ • RL data is "adaptively collected"

### **Consequences for Statistical Inference**

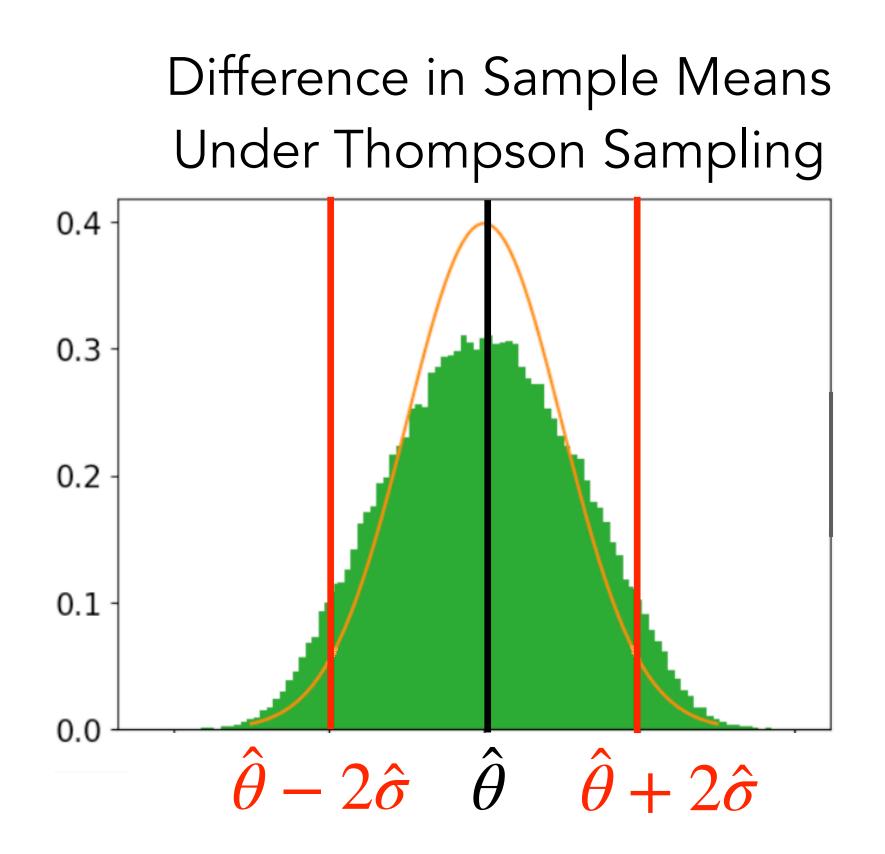
- Bias [Nie et al., '18] [Shin, Ramdas, Rinaldo; '19, '20]
- Asymptotic Non-Normality [Zhang, Janson, Murphy; '20]

#### Consequences of Dependence for Statistical Inference [Zhang, Janson, & Murphy, NeurIPS 2020]

Difference in Sample Means Independently Collected Data



95% Percent Confidence Interval



Only 89.5% coverage (expect 95%)

#### Contributions

Inference for Batched Bandits NeurIPS 2020 **Zhang**, Janson, & Murphy

Statistical Inference for M-Estimators on Adaptively Collected Data *NeurIPS 2021* **Zhang**, Janson, & Murphy

Statistical Inference Adaptive Sampling for Longitudinal Data Under review Zhang, Janson, & Murphy

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Statistical Inference Adaptive Sampling for Longitudinal Data Under review at Annals of Statistics Zhang, Janson, & Murphy

#### Impact / Use Cases

# **Political Science:** Survey Methods to Understand Voter Views

Offer-Westort, Coppock, & Green, 2022





COLUMBIA University



#### Contributions

Inference for Batched Bandits NeurIPS 2020 **Zhang**, Janson, & Murphy

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Statistical Inference Adaptive Sampling for Longitudinal Data Under review Zhang, Janson, & Murphy

#### Impact / Use Cases

**Education:** Automated Phone Calls to Encourage Parental Involvement

Esposito & Sautmann, 2022





#### Contributions

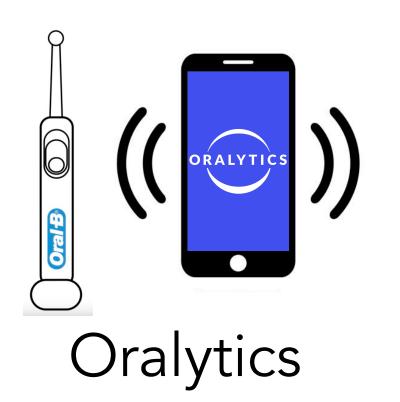
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#### Impact / Use Cases

**Digital Health:** Enables use of online RL algorithms that combine data across users to learn





MiWaves



#### Part 1: **Contextual Bandit Setting**



Online Advertising



#### Part 2: Longitudinal Data Setting

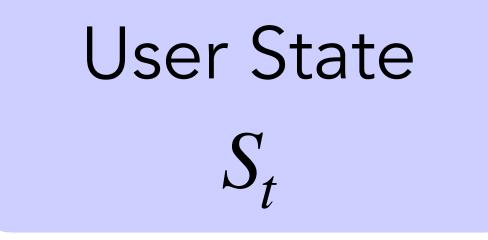


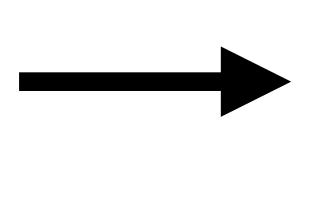
Digital Health

# Part 1: Contextual Bandit Environment

## Online Advertising Setting

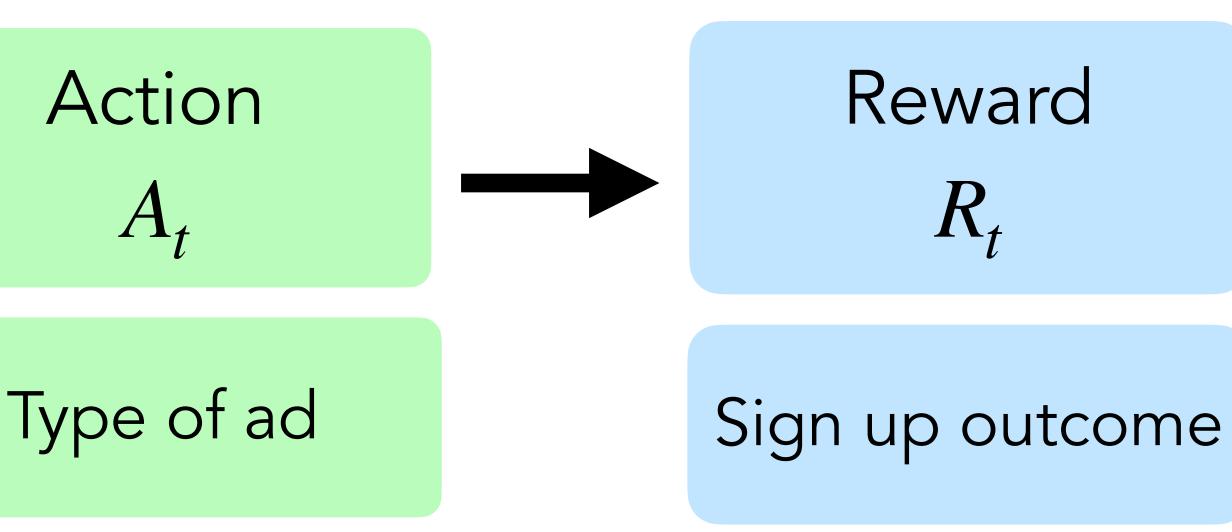






Demographic Info

### At each decision time $t \in [1:T]$ we see a new user





## Contextual Bandit Environment

Act

## Potential Outcomes: $\left\{S_{t}, R_{t}(0), R_{t}(1)\right\}_{t=1}^{T}$ i.i.d. over t

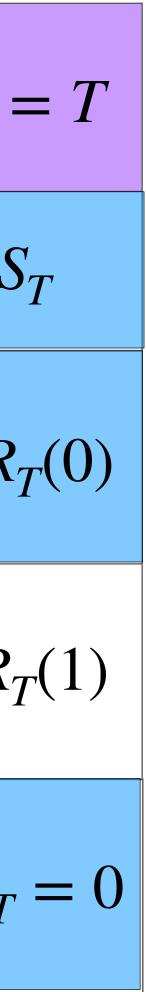
**Data Tuple:**  $D_t = (S_t, A_t, R_t)$ 

Action selection probabilities:  $\mathbb{P}\left(A_t = 1 \mid D_{1:t-1}, S_t\right)$ 

> $(S_t, A_t, R_t)$  dependent over time  $t \in [1: T]!!$

					-
Potential Outcomes	<i>t</i> = 1	<i>t</i> = 2	t = T	• • •	<i>t</i> =
States	<i>S</i> <sub>1</sub>	<i>S</i> <sub>2</sub>	<i>S</i> <sub>3</sub>	• • •	S
Rewards Under Action 0	$R_{1}(0)$	$R_{2}(0)$	$R_{3}(0)$	•••	R
Rewards Under Action 1	$R_{1}(1)$	$R_{2}(1)$	<i>R</i> <sub>3</sub> (1)	•••	R
tions Selected by RL Algorithm	$A_1 = 0$	$A_2 = 1$	$A_3 = 1$	•••	$A_T$

Blue indicates observed data



## Inferential Goal

Parameters in an outcome model

- Linear Model:  $\mathbb{E}[R_t | S_t, A_t] = S_t^{\top} \theta_0^{\star} + A_t S_t^{\top} \theta_1^{\star}$ • Logistic Model:  $\mathbb{E}\left[R_t | S_t, A_t\right] = \left[1 + \exp\left(S_t^{\mathsf{T}} \theta_0^{\star} + A_t S_t^{\mathsf{T}} \theta_1^{\star}\right)\right]^{-1}$ • Poisson Model:  $\mathbb{E}\left[R_t | S_t, A_t\right] = \log\left[S_t^{\mathsf{T}} \theta_0^{\star} + A_t S_t^{\mathsf{T}} \theta_1^{\star}\right]$

## Interested in Treatment Effect $\mathbb{E}\left[R_t \mid S_t, A_t = 1\right] - \mathbb{E}\left[R_t \mid S_t, A_t = 0\right]$

## Inferential Goal

Parameters in an outcome model

- Linear Model:  $\mathbb{E}[R_t | S_t, A_t] = S_t^\top \theta_0^\star + A_t S_t^\top \theta_1^\star$ • Logistic Model:  $\mathbb{E}\left[R_t | S_t, A_t\right] = \left[1 + \exp\left(S_t^{\mathsf{T}} \theta_0^{\star} + A_t S_t^{\mathsf{T}} \theta_1^{\star}\right)\right]^{-1}$ • Poisson Model:  $\mathbb{E}\left[R_t | S_t, A_t\right] = \log\left[S_t^{\top} \theta_0^{\star} + A_t S_t^{\top} \theta_1^{\star}\right]$

#### Treatment effect parameter $\theta_1^{\star}$

Interested in Treatment Effect  $\mathbb{E}\left[R_t \mid S_t, A_t = 1\right] - \mathbb{E}\left[R_t \mid S_t, A_t = 0\right]$ 



## Typical Approach to Forming Estimators

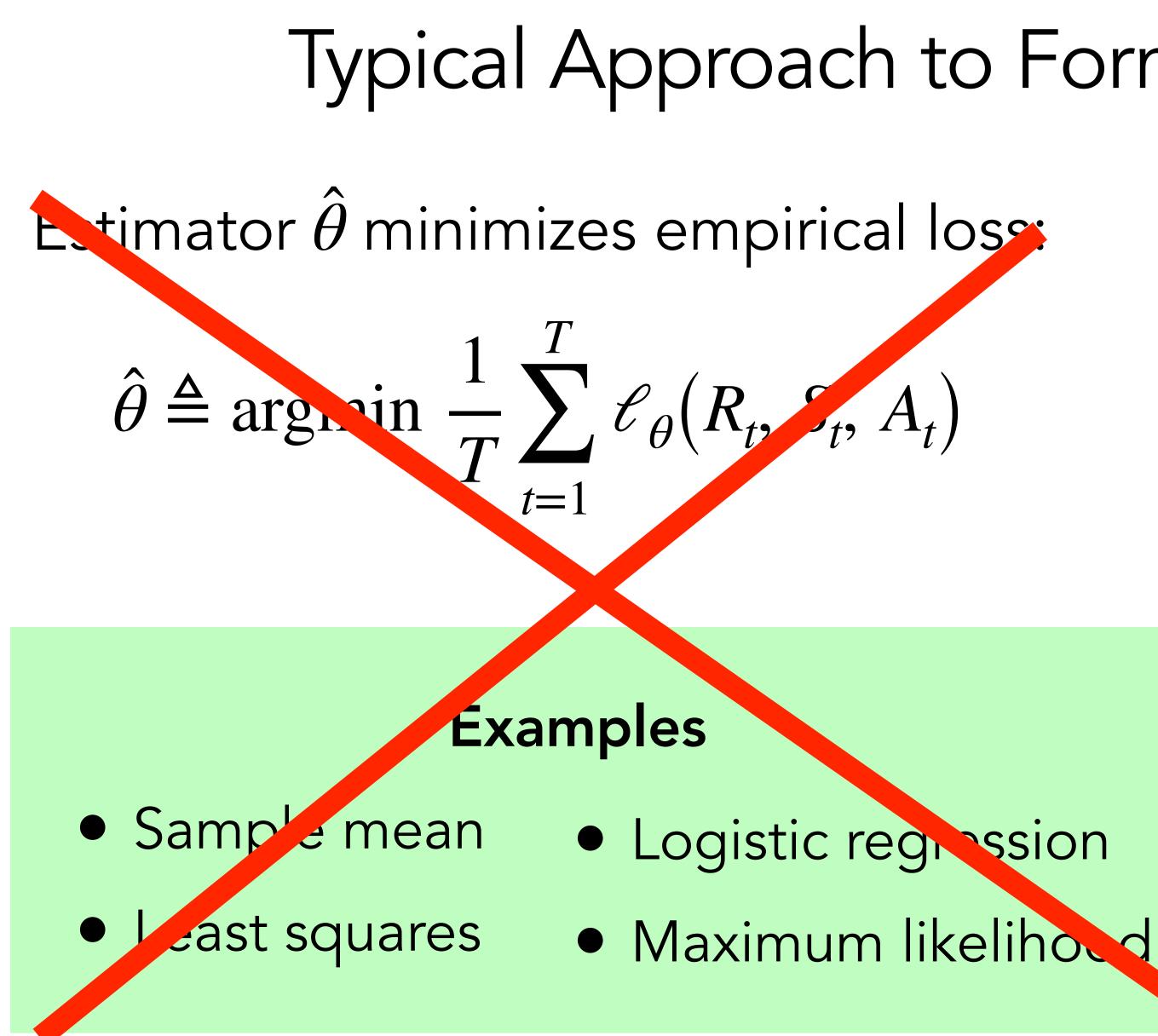
Estimator  $\hat{\theta}$  minimizes empirical loss:

$$\hat{\theta} \triangleq \operatorname{argmin} \frac{1}{T} \sum_{t=1}^{T} \ell_{\theta}(R_t, S_t, A_t)$$

#### Examples

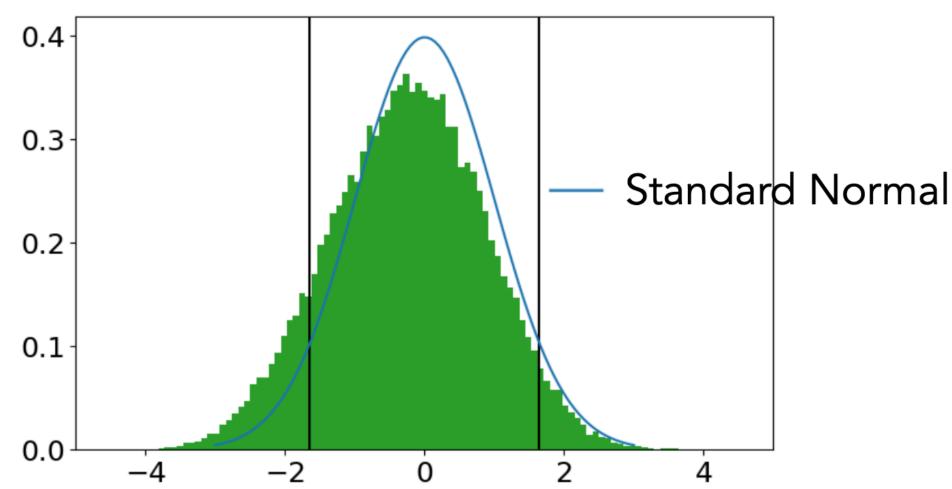
- Sample mean
   Logistic regression
- Least squares
   Maximum likelihood





## Typical Approach to Forming Estimators

Empirical Distribution of Z-Statistic for the Sample Mean



**Coverage:** 84.9% (Nominal 90%)

Thompson Sampling;  $\mathcal{N}(0,1)$  errors; T = 1000



## Previous Approaches

## Inference after Adaptive Sampling

[Hadad et al., 2021; Bibaut et al. 2021; Zhan et al. 2022; Deshpande et al., 2018]

- Off policy evaluation and infer parameters in simple models
- Cannot be used to infer parameters of general models

### **High Probability Bounds**

[Abbasi-Yadkori et al., 2011; Kaufman et al., 2018; Jamieson et al., 2014; Howard et al., 2021]

- Finite sample guarantees
- Conservative need much larger sample sizes

## Adaptive Weighting Approach

Estimator  $\hat{\theta}$  minimizes empirical loss:

$$\hat{\theta} \triangleq \operatorname{argmin} \frac{1}{T}$$

# Adaptive Square-Root **Inverse Propensity Weights** $\sqrt{\mathbb{P}(A_t | D_{1:t-1}, S_t)}$

 $\frac{1}{r} \sum W_t \, \mathscr{C}_{\theta} (R_t, \, S_t, \, A_t)$ *t*=1

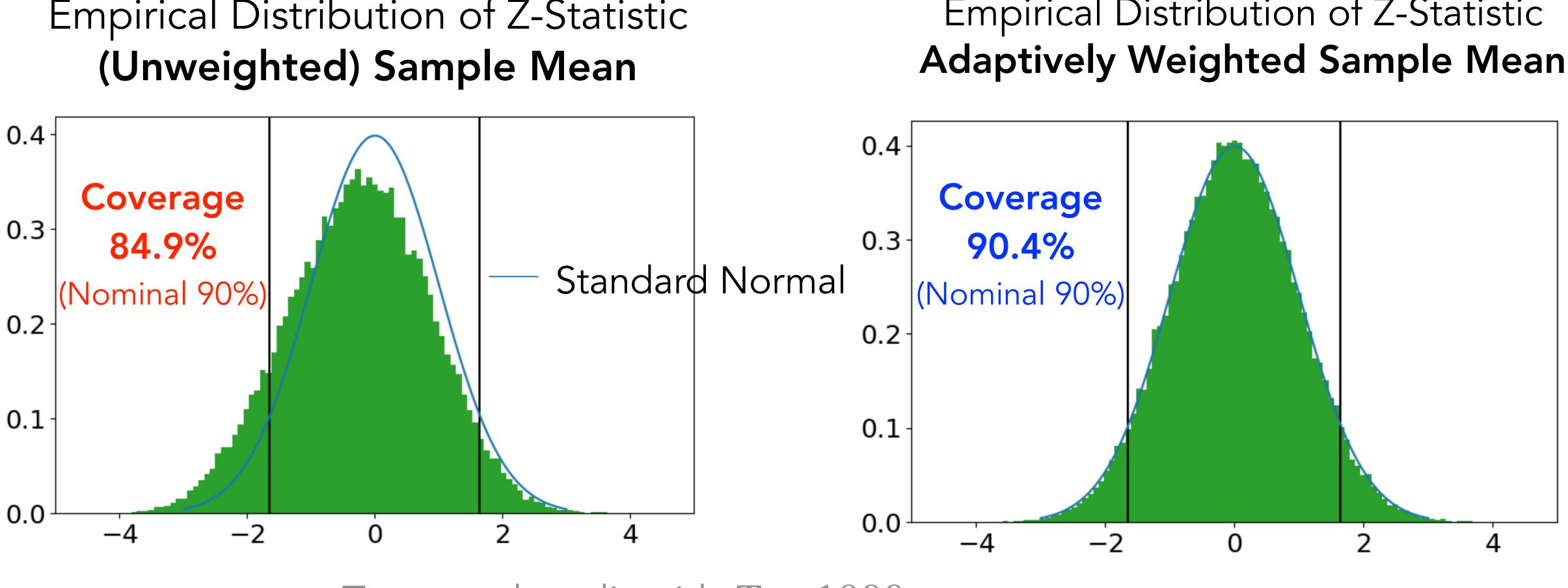
#### Examples

- Weighted least squares
- Weighted logistic regression
- Weighted maximum likelihood



## Our Solution: Include "Adaptive" Weights

#### Empirical Distribution of Z-Statistic (Unweighted) Sample Mean



• Two-arm bandit with T = 1000• Thompson Sampling with standard normal priors

# Empirical Distribution of Z-Statistic

### Asymptotic Normality Result with Adaptive Weighting

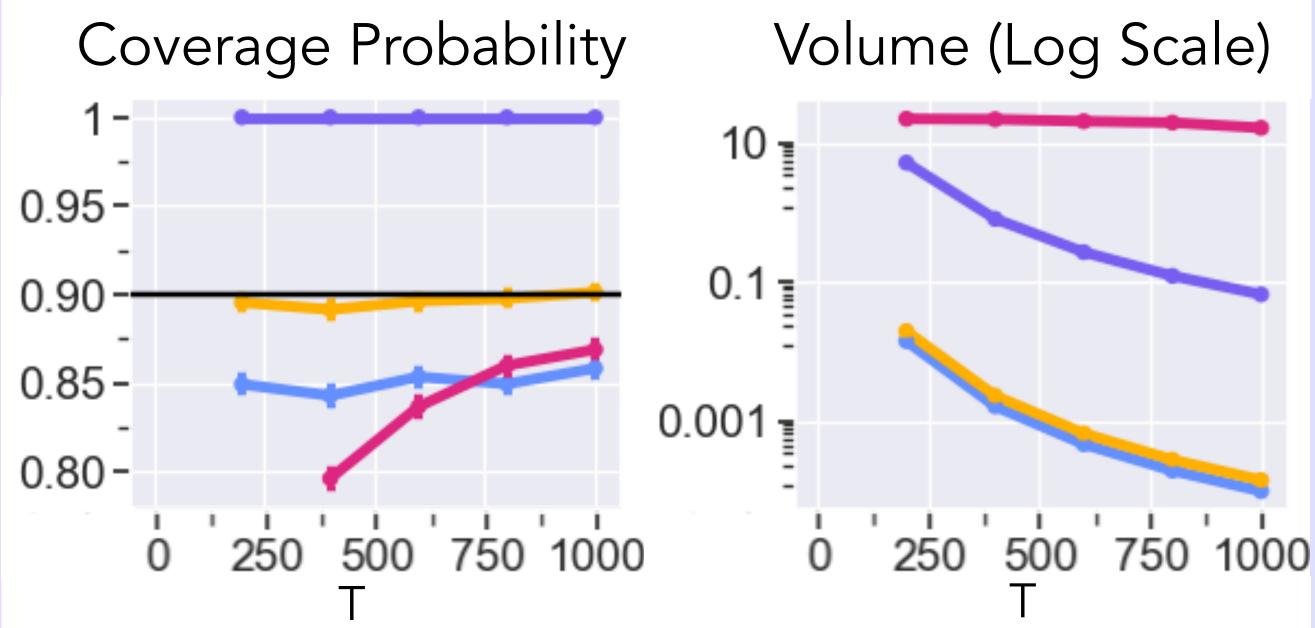
 $\left\{ \frac{1}{T} \sum_{t=1}^{T} W_t \, \ddot{\mathcal{E}}_{\hat{\theta}} \left( R_t, \, S_t, \, A_t \right) \right\} \sqrt{T} \left( \hat{\theta} - \theta^{\star} \right) \stackrel{D}{\rightsquigarrow} N(0, \, \Sigma)$ 

 $\theta^{\star}$  satisfies  $\theta^{\star} \triangleq \operatorname{argmin} \mathbb{E} \left[ \ell_{\theta}(R_t, S_t, A_t) \middle| S_t, A_t \right]$  for all  $S_t, A_t$ 

 $\Sigma = \mathbb{E} \left[ \dot{\mathscr{E}}_{\theta} \left( R_{t}, S_{t}, A_{t} \right) \left\{ \dot{\mathscr{E}}_{\theta} \left( R_{t}, S_{t}, A_{t} \right) \right\}^{\top} \right]$ 

## Weighted Least Squares Confidence Regions for $\theta^{\star} = [\theta_0^{\star}, \theta_1^{\star}]$ where $\mathbb{E}\left[R_t | A_t, S_t\right] = S_t^{\mathsf{T}} \theta_0^{\star} + A_t S_t^{\mathsf{T}} \theta_1^{\star}$

#### **90% Confidence Regions**



- Least Squares (unweighted)
- W-Decorrelated [Deshpande et al., 2018]
- Self-Normalized Martingale Bound [Abbasi-Yadkori et al., 2011]
- Adaptively Weighted Least Squares

Similar performance for generalized linear models for Bernoulli and Poisson rewards



#### Adaptive weights are **not** used for

- Adjusting for heteroskedastic errors

Used to "stabilize" the variance of the estimator due to instability of the adaptive policy

Role of adaptive weights

 $\hat{\theta} \triangleq \operatorname{argmin} \frac{1}{T} \sum_{t=1}^{T} W_t \, \ell_{\theta}(R_t, S_t, A_t)$ 

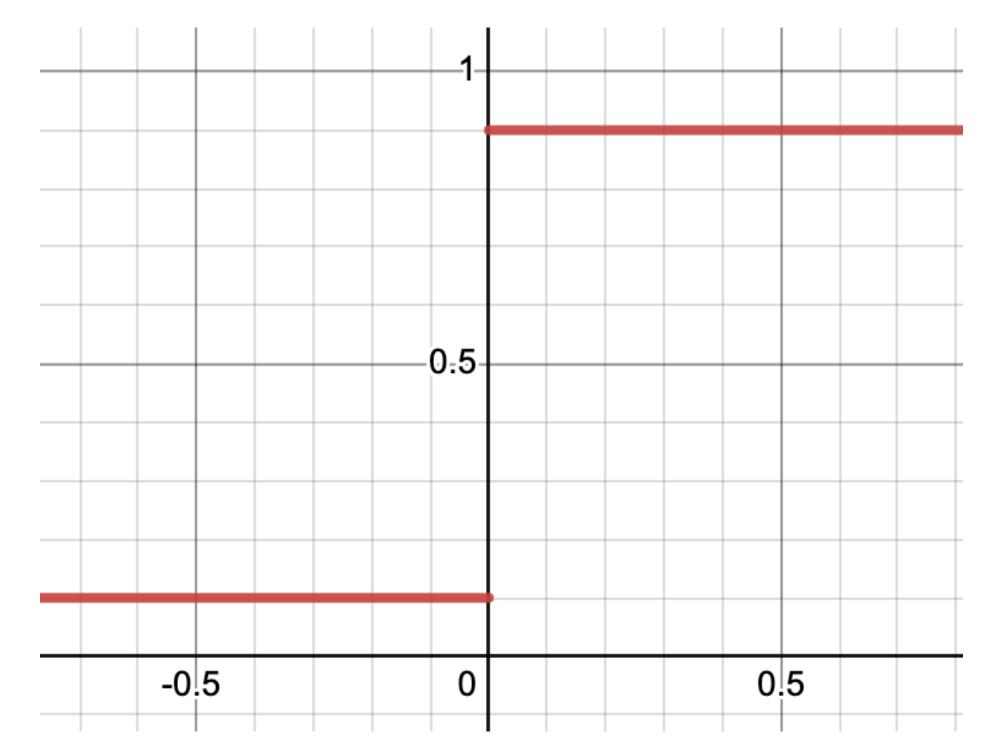
 $W_{t} = \frac{1}{\sqrt{\mathbb{P}(A_{t} \mid D_{1:t-1}, S_{t})}}$ 

• Defining the estimand (e.g. in causal inference, off-policy evaluation)



## Instability of the Adaptive Policy

#### Limiting Action Selection Probabilities



Treatment Effect:  $\mathbb{E}\left[R_t(1)\right] - \mathbb{E}\left[R_t(0)\right]$ 

# Probability of Selecting $A_t = 1$

#### Other examples nonsmoothness problems:

- CI for test error of classifier
- Bootstrap
- Hodges estimator

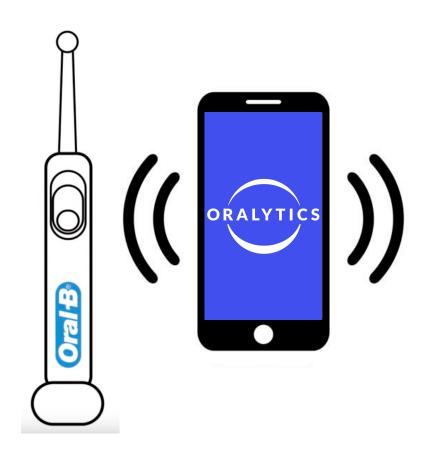


- Common RL algorithms can form policies that are unstable
- Including adaptive weights
  - "Stabilizes" the variance of estimators
  - Ensures asymptotic normality
- Limitation
  - Approach not applicable to longitudinal data settings (multiple decision times per user)

#### Summary

# Part 2: Longitudinal Data Setting

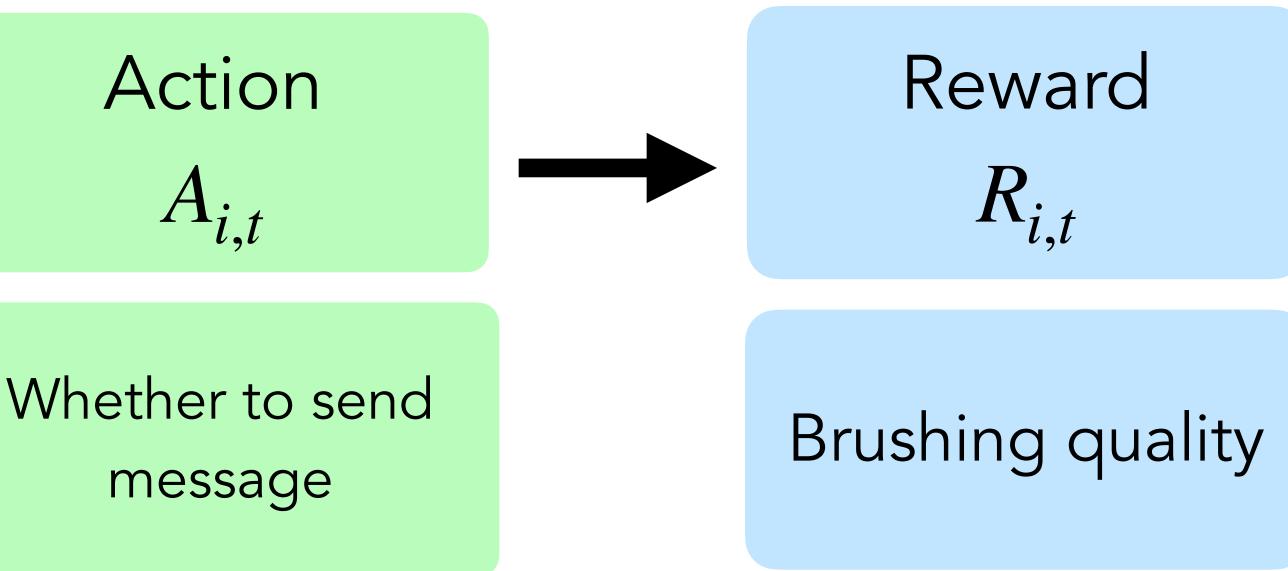


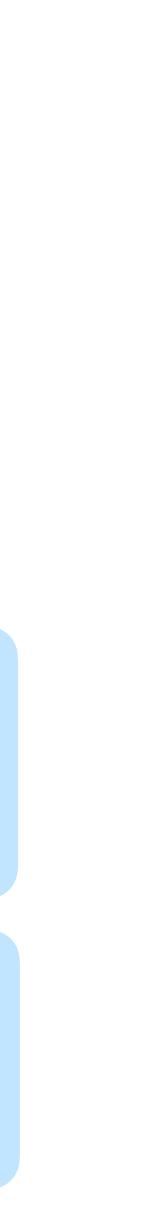


Time of day, Previous brushing, App engagement

## Oralytics Setting

### Make a series of decisions for each user $i \in [1:N]$





## Oralytics Study Overview

- Total Decision Times: 10 weeks with two decision times per day  $(T = 140 = 10 \cdot 7 \cdot 2)$
- Data Collected After Study: For each user  $i \in [1:N]$ ,

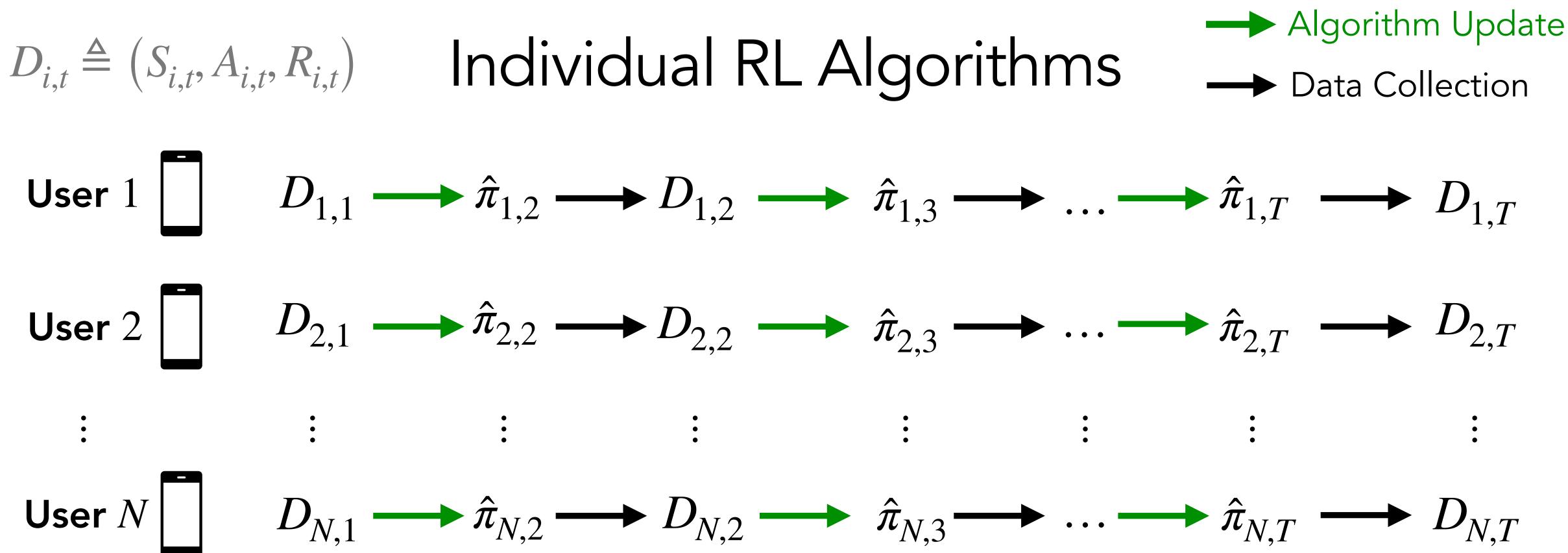
$$\underbrace{\begin{pmatrix} S_{i,1}, A_{i,1}, R_{i,1} \end{pmatrix}}_{D_{i,1}} \qquad \underbrace{\begin{pmatrix} S_{i,2}, A_{i,2}, R_{i,2} \end{pmatrix}}_{D_{i,2}}$$

• • •

• Study Population:  $N \approx 70$  patients from dental clinics in Los Angeles

 $(S_{i,T}, A_{i,T}, R_{i,T})$ 

 $D_{i,T}$ 



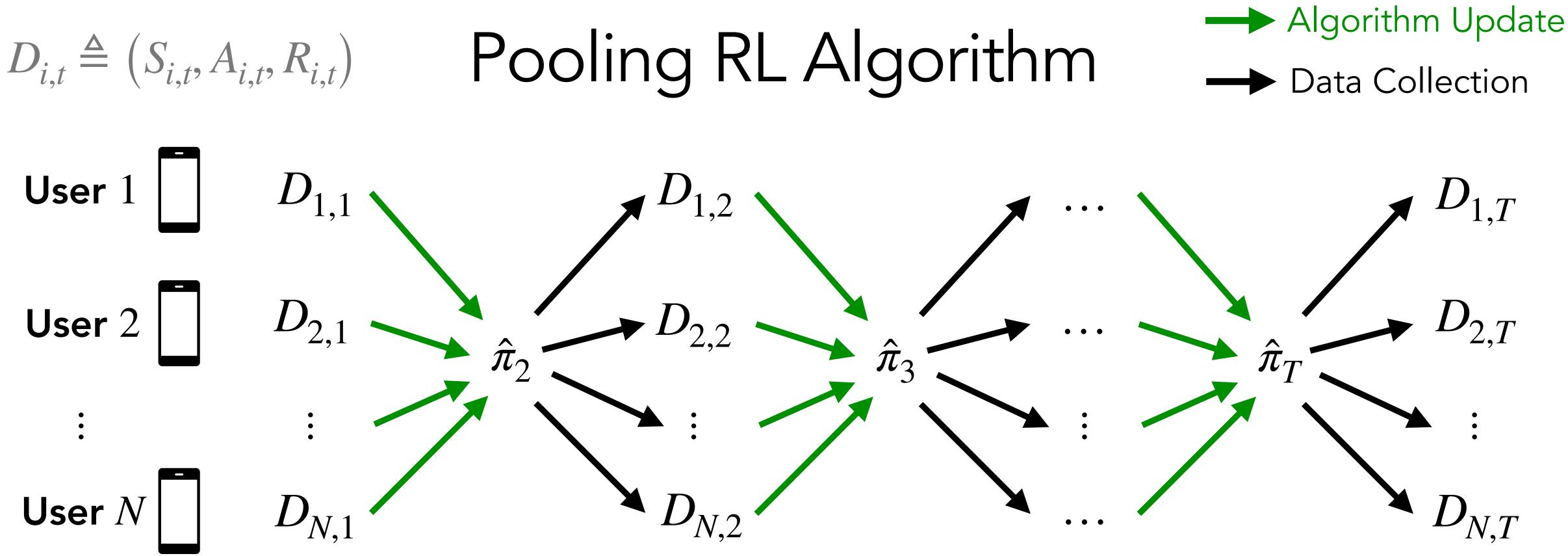
## **Dependence Within a User**

User states/rewards can be dependent over time

#### Limitations

Rewards are noisy and few decision times per user  $\rightarrow$  slow learning





### **Dependence Within a User**

User states/rewards can be dependent over time

**Dependence Between Users** Due to use of pooling algorithm













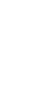
























# Inferential Goal

Parameters in an outcome model

- Linear Model:  $\mathbb{E}\left[R_{i,t} | D_{i,1:t-1}, S_{i,t}, A_{i,t}\right] = \phi\left(D_{i,t}\right)$
- Logistic Model:
  - $\mathbb{E}\left[R_{i,t} \mid D_{i,1:t-1}, S_{i,t}, A_{i,t}\right] = \left[1 + \exp(1 + \exp(1 \theta_{i,t}))\right]$

**General Case**  $\theta^{\star} \triangleq \operatorname{argmin}_{\theta} \mathbb{E}^{\star} \left| \ell_{\theta^{\star}} (D_{i,1:T}) \right|$ 

## Treatment effect parameter $\theta_1^{\star}$

$$(i,1:t-1,S_{i,t})^{\top}\theta_0^{\star} + A_{i,t}S_{i,t}^{\top}\theta_1^{\star}$$

$$\exp\left\{\phi\left(D_{i,1:t-1},S_{i,t}\right)^{\mathsf{T}}\theta_{0}^{\star}+A_{i,t}S_{i,t}^{\mathsf{T}}\theta_{1}^{\star}\right\}\right]^{-1}$$



# Typical Approach to Forming Estimators

## Estimator $\hat{\theta}$ minimizes empirical loss:

- Sample mean
- Least squares

 $\hat{\theta} \triangleq \operatorname{argmin} \frac{1}{T} \sum_{t=1}^{T} \ell_{\theta}(D_{i,1:T})$ 

## Examples

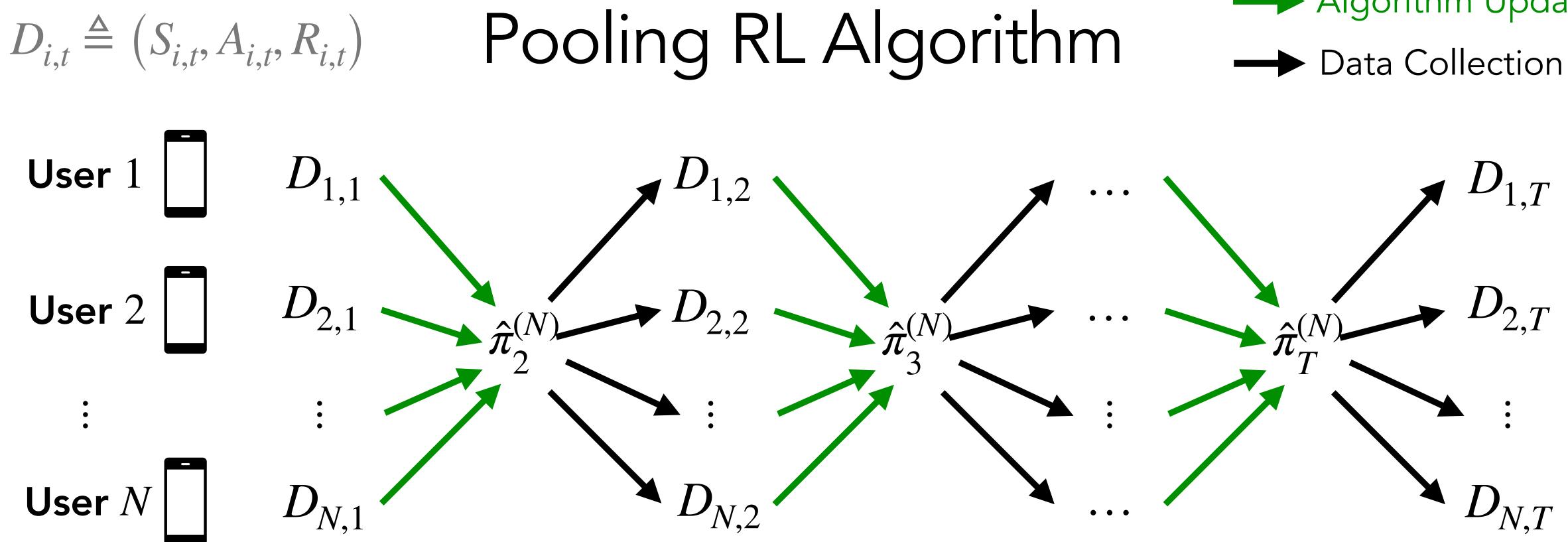
- Logistic regression
- Maximum likelihood

# Typical Approach to Forming Estimators

## Estimator $\hat{\theta}$ minimizes empirical loss:

- Under certain assumptions on the adaptive policies
  Standard estimators are asymptotically normal
  However, common variance estimators inaccurate

 $\hat{\theta} \triangleq \operatorname{argmin} \frac{1}{T} \sum_{t=1}^{T} \mathscr{C}_{\theta}(D_{i,1:T})$ 

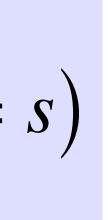


For each  $\hat{\pi}_t^{(N)}$  as  $N \to \infty$ ,  $\hat{\pi}_{t}^{(N)} \rightarrow \pi_{t}^{\star}$  (limiting policy)

# Algorithm Update

$$\hat{\pi}_{t}^{(N)}(s) = \mathbb{P}\left(A_{i,t} = 1 \mid \left\{D_{i,1:t-1}\right\}_{i=1}^{N}, S_{i,t} = 1\right\}_{i=1}^{N}$$

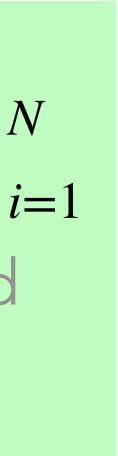




- **Policy Class:**  $\{\pi(\cdot;\beta)\}_{\beta\in\mathbb{R}^d}$ 
  - Estimated policy:  $\hat{\pi}_t^{(N)}(s) \triangleq \pi(s; \hat{\beta}_{t-1}^{(N)})$
  - Limiting policy:  $\pi_t^{\star}(s) \triangleq \pi(s; \beta_{t-1}^{\star})$

# Parametric Policy Classes

Form  $\hat{\beta}_{t-1}^{(N)}$  with  $\{D_{i,1:t-1}\}_{i=1}^{N}$ (e.g. estimate of reward model parameters)



**Policy Class:**  $\{\pi(\cdot;\beta)\}_{\beta\in\mathbb{R}^d}$ 

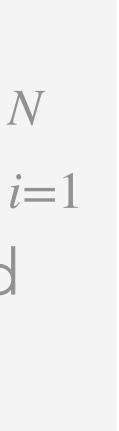
- Estimated policy:  $\hat{\pi}_{t}^{(N)}(s) \triangleq \pi(s; \hat{\beta}_{t-1}^{(N)})$
- Limiting policy:  $\pi_t^{\star}(s) \triangleq \pi(s; \beta_{t-1}^{\star})$

# **Key Assumptions** 1. Convergence of $\hat{\beta}_t^{(N)} \xrightarrow{P} \beta_t^{\star}$ (for each *t*)

# Parametric Policy Classes

Form  $\hat{\beta}_{t-1}^{(N)}$  with  $\{D_{i,1:t-1}\}_{i=1}^{N}$ (e.g. estimate of reward model parameters)

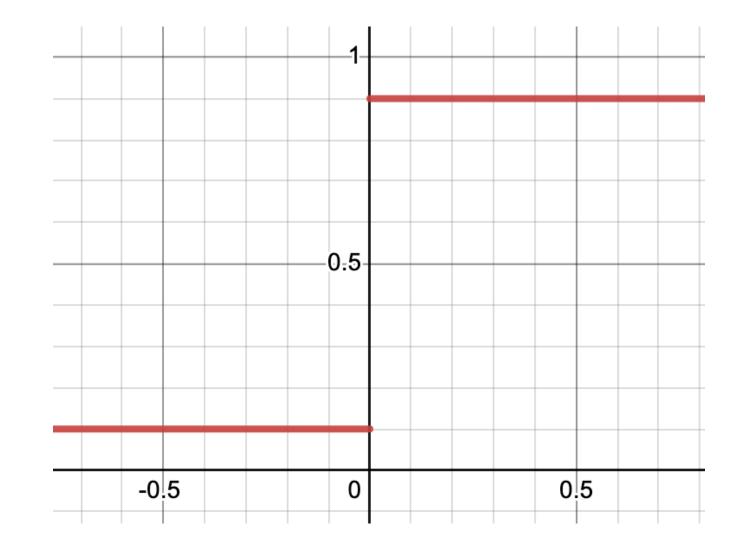
2. Policy class  $\{\pi(\cdot;\beta)\}_{\beta\in\mathbb{R}^d}$  is smooth in  $\beta$  (Lipschitz)



## What probability should the limiting policy send a message?

## Maximize Rewards $\pi^{\star}(s) = \mathbf{1}\{\text{Treatment Effect}(s) > 0\}$

Probability of Sending a Message

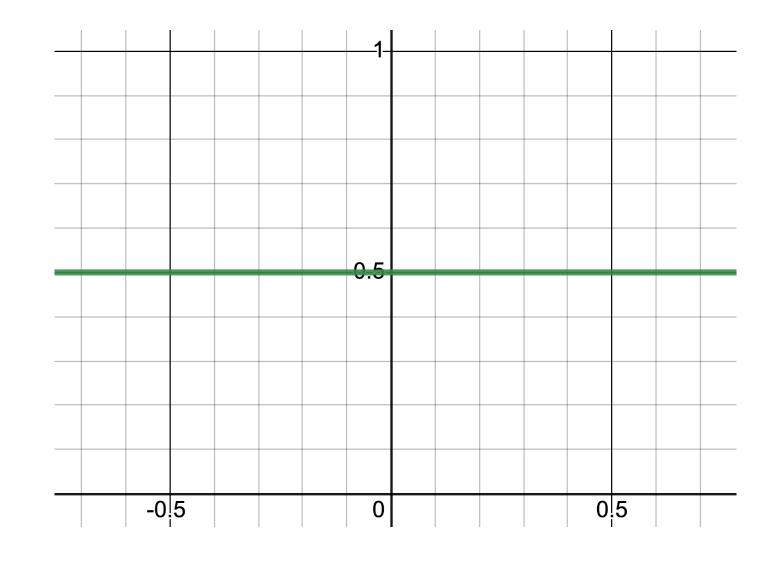


Treatment Effect in State s

## **Accurately Infer Treatment Effects**

## $\pi^{\star}(s) = 0.5$

Probability of Sending a Message



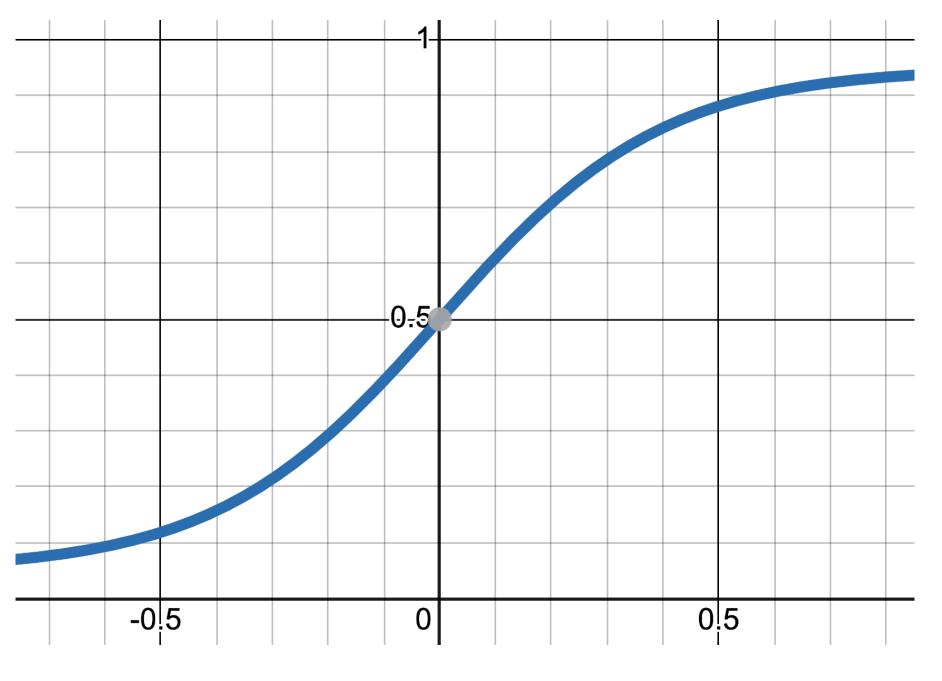
Treatment Effect in State s



## What probability should the limiting policy send a message?

# **Balance Maximizing Rewards and Inferring Treatment Effects** $\pi^{\star}(s) = \text{Softmax}(\text{Treatment Effect}(s))$

Probability of Sending a Message



No longer have issue of unstable learned policies from taking a "hardmax"

Treatment Effect in State s



# Inference Challenges

(1) Dependencies both within and between users (2) Error of  $\hat{\theta}$  implicitly depends on how the algorithm forms and updates policies  $\hat{\pi}_{t}$ 

## **Coverage of 95% Confidence Intervals for Treatment Effect**

Variance Estimators Â

Standard Sandwich

"Adaptive" Sandwich

N = 50	<i>N</i> = 100
75.8%	77.6%
95.4%	96.5%

# Adaptive Sandwich Variance (Result Summary) For longitudinal data collected by a particular class of pooled RL algorithms, under regularity conditions,

 $\sqrt{N}(\hat{\theta} - \theta^{\star}) \xrightarrow{D} \mathcal{N}(0, \Sigma)$ 

Zhang, Janson, & Murphy, 2023 Under submission

Typical Variance (no RL)

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Zhang, Janson, & Murphy, 2023 Under submission

Typical Variance (no RL)

 $\sqrt{N}(\hat{\theta} - \theta^{\star}) \xrightarrow{D} \mathcal{N}(0, \Sigma^{\text{adapt}})$ 

Correction in Variance Due to Pooled RL Algorithm

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Zhang, Janson, & Murphy, 2023 Under submission

Typical Variance (no RL)

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Correction in Variance Due to Pooled RL Algorithm

# Impact of Adaptive Sandwich Variance Approach

# Enables the use of pooling RL algorithms in digital intervention studies



## **Oralytics:** Oral Health Coaching



### MiWaves:

Curbing Adolescent Marijuana Use

# **Oralytics:** Designed RL Algorithm with Interdisciplinary Team

Algorithms 2022 (Oral Presentation at RLDM 2022) Trella, **Zhang**, Nahum-Shani, Shetty, Doshi-Velez. & Murphy

Innovative Applications of AI, 2023 Trella, **Zhang**, Nahum-Shani, Shetty, Doshi-Velez, & Murphy

# Our RL algorithm is currently in the field!

- Pre-Implementation Guidelines for Online RL for Digital Interventions
- Reward Design for an Online RL Algorithm to Support Oral Self-Care







Conclusion

# Summary

## Part 1: Contextual Bandit Setting



- Standard estimators asymptotically non-normal due to instability in adaptive policies
- Adaptively weighted estimators preserve asymptotic normality

## Part 2: Longitudinal Data Setting



- Using data from "smooth" adaptive policies, standard estimators are still asymptotically normal
- Need to adjust variance estimator to account for adaptive sampling

# Future Work / Open Questions

## **Next Steps / Direct Extensions**

- Software Package
- Incremental recruitment

## **Related Open Questions**

- Different asymptotic regimes
- Randomization based inference
- Incorporating observational data and/or predictions from high dimensional ML models

Other forms of pooling: limited resource allocation, partial pooling

Acknowledgements





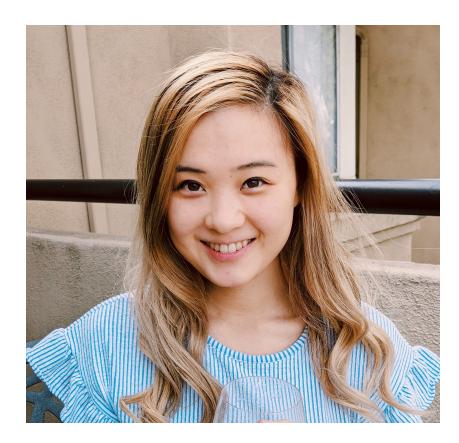
### Lucas Janson

## Advisors



Susan Murphy

## Collaborators!



Anna Trella



Inbal Nahum-Shani



Vivek Shetty



### Raaz Dwivedi



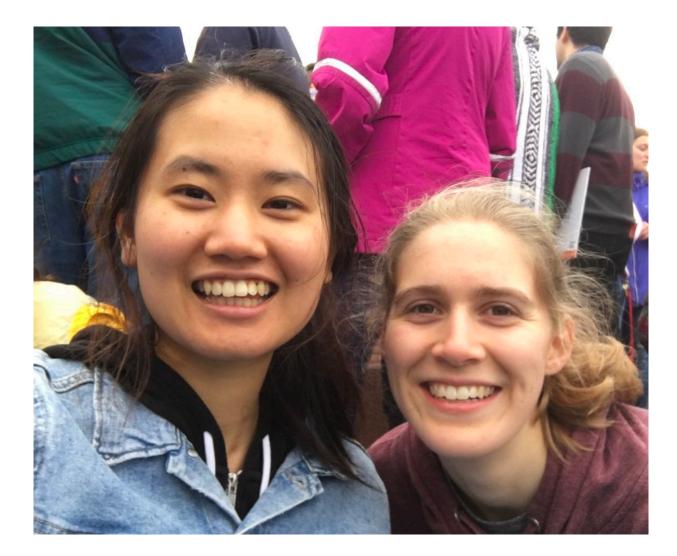
### Finale Doshi-Velez







## Friends











# Family





Backup Slides

# Oralytics: The State of Dental Health

- 5-10% of healthcare budgets in industrialized countries are spent on treating dental cavities
- Nearly one-fifth of U.S. adults 65 or older have lost all their teeth

Oral diseases are largely preventable through regular brushing and flossing





# Adaptive Sandwich Variance

 $\sqrt{n}(\hat{\theta}^{(n)} - \theta^{\star}) \xrightarrow{D} \mathcal{N}(0, \ddot{L}^{-1}\Sigma^{\text{adapt}} \ddot{L}^{-1})$ 

 $\Sigma^{\text{adapt}} = \mathbb{E}_{\pi^{\star}} \left[ \left\{ \dot{\mathscr{E}} \left( D_{i,1:T}; \theta^{\star} \right) + \dot{L}^{-1} \sum_{i=1}^{T-1} f_t \left( D_{i,1:t}; \beta_t^{\star} \right) \right\}^{\otimes 2} \right]$ 

 $f_t$  given in paper: Statistical Inference After Adaptive Sampling for Longitudinal Data (https://arxiv.org/abs/2202.07098)

Correction in Variance Due to Pooled RL Algorithm